

## SHEQ Training Report for 2024 & Plans for 2025

| Training Type   | Comments   | Training Completed in 2024  | Training Planned for 2025  |
|---|--|---|--|
| Learning Management System (LMS)                                    | An easily accessible learning portal, eLoomi is to be rolled out covering Health & Safety, Environment,<br>Energy, and Employee Inductions.  | All employees completed eLoomi learning portal courses 2023/24  | NEW and improved LMS rollout - Kallidus - Initially covering Health & Safety modules of First Aid, Manual<br>Handling, Fire Safety Safety, Personal Protective Equipment (PPE) and Slips, Trips, & Fall courses      |
| Employee Induction Pack Roll Out                                    | Reviewed and updated Induction packs to be rolled out to new and existing employees in Extrusion,<br>Injection Moulding and Warehouse/Distribution depts.  | New Employees Inducted using the Induction pack on an ad hoc basis throughout 2024 with a focus on<br>Quality, H&S, Environment/Energy & Sustainability                         | Departmentally relevant induction packs to be reviewed, updated and then cascaded down to the Extrusion,  Warehouse and Injection Mould Shop teams into 2025   |
| Mobile Elevated Work Platform Training (MEWP)                       | Improving Safety and reducing Risk negating the use of steps/ladders   | 4 Swish employees have been trained to operate Vertical Lift and Mobile Boom MEMP's to assist Stock<br>Taking and Safe Access for Maintenance                                   | A further 4 employees are planned for for MEWP training in 2025  |
| Train the Trainer   | Following all Swish SHEQ Team members achieving Level 3 Award In Education and Training Qualification,<br>a further course was coordinated an AE&T course for a further 10 Trainers for BPD                | 10 Qualified Trainers successfully completed AE&T Level 3, spread across the Epwin Building Components<br>Division (BPD)  | An additional 10 Trainers (2 further SHEQ Team members) to achieve Level 3 AE&T to assist developing learning across the 8PD workforce in 2025   |
| FLT, CombiLift & WR4/PPT Picking truck<br>Refresher Training        | Due to having the resource of 4 In-house Training Facilitators and MHE Instructors, refersher training has<br>Increased, become more thorough - with a view to become more frequent for existing operators | 64 Material Handling Equipment (MHE) Refreshers undertaken, accumulating expected figures in 2024   | Planning to utilise available trainers to increase frequency of MHE refresher training, reducing peaks and troughs in knowledge, and increasing awareness in 2025  |
| MHE Novice Training for FLT, CombiLift and<br>WR4 pick trucks       | Due to In-house Training Facilitators and Instructors, Novice training has Increased — enabling the workforce<br>to be more versatile, effective & efficient   | 14 Novice MHE Training courses facilitated across Swish departments in 2024   | 14 MHE Novice and Conversion courses completed — Further training on an ad hoc basis for 2025 cross-<br>training skills throughout Swish BP  |
| Lift Truck Competency Assessments                                   | To show a greater diligence the SHEQ team perform Competency Observations whilst operators are using MHE 'On the Job' and coach where necessary  | MHE Competency Assessments reviewed to have a solid impact on reducing incidents with a strong focus<br>on safe operation   | Competency Assessments will be ongoing, using the opportunity to coach operators and showing a<br>constant Training presence on the shop floor through 2025  |
| First Aid In House Trainer  | Two In-house Trainers Level 3 AE&T, followed by a First Aid Trainer Qualification to facilitate training for our<br>First Aid needs at Swish BP - also a training and delivery package has been developed  | 4 First Aides retrained by the In-house First Aid at Work Trainers in 2024  | Novice First Aid at Work level III will be trained throughout 2025 to increase First Aid care providers across<br>all shifts and departments   |
| Apprentices & Graduates   | Developing our plan to grow our own skilled workforce  | 8 delegates that started as part of the graduate shceme in 2023 have been appointed to various roles within<br>the business throughout 2024 to ensure a bright future for Swish | The HSE apprentice is now in his final year in 2025, and will qualify as a Health, Safety, and Environment Technician - Level 3 in August  |
| Lean Six Sigma Training   | Warehouse Management and Supervisory Team qualified in various Belts of Six Sigma  | Manager and Supervisor achieving a Black & Yellow/Green Belt respectively in Six Sigma  | Further Six Sigma Training is planned for this year to fortify tools and techniques used to act upon business<br>data  |
| Team Leader Training  | Warehouse Team Leaders and their 2.I.C.'s began their education towards a Diploma in Warehouse<br>Management Qualification   | All 8 delegates achieved this qualification in 2024   | Further leadership development planned for 2025  |
| Distribution SOP's reviewed and process mapped out, then re-written | Areas of improvement and gaps in training have been identified and are being reacted upon  | We have completed a high level process flow of the business to highlight the areas that need 50P & Risk<br>Assessment reviews in 2024   | Creating process flows for each activity, in each department to highlight processes; then formulating new Standard Operating Procedures that include links to our internal and external industry standards into 2025 |
| Overhead Crane Operator Training                                    | As Overhead Crane refresher training is due, we plan to develop a small team of our existing trainers to become Overhead Crane Trainers.   | We now have three in-house Sling & Crane Traines: at Swish BP   | An Overhead Crane Train-the-Trainer program is being delivered by our trainers throughout 2025   |
| Manual Handling Training  | Manual Handling Training is delivered to all new employees as part of their Induction Training Day   | Manual Handling train-the-trainer course gave us 4 new MH trainers in 2024  | Over the coming months the SHEQ team plan to refresh good Manual Handling techniques for Swish<br>employees, formulating a strategy to ensure that employees are refreshed every 24 months.                          |
| Fire Warden Training  | Fire Warden training is delivered to facilitate smooth Incident Evacuation   | Fire Warden train-the-trainer course took place in April'23 giving us 4 additional PW trainers - refreshing our<br>Fire Wardens throughout 2024                                 | FW TITI is enabling us to hold regular ad hoc refresher training sessions as part of our fire risk management<br>strategy  |
| Fortifying 5s methodology   | Used to establish efficient & safe environment to improve quality, cost and delivery   | Strategy for the delivery of 5s methodology planned out for delivery in 2024  | Workshops being delivered throughout the year by the Continual Improvement Lead  |
| Safety, Health, Environment & Quality<br>Training                   | SHEQ Supervisor progressing through Safety, Health & Environment Technician level 3 Standard - allowing<br>further SHE competence and compliance   | SHEQ apprentice achieved NEBOSH certificate in 2024   | HSE apprentice will achieve NEBOSH certificate in 2025   |
| Environmental & Energy Awareness Training via the LMS portal        | An easily accessible learning portal, eLoomi is to be rolled out covering Health & Safety, Environment, Energy, and Employee Inductions.   | eLoomi course availability to all relevant employees, covering Environment/Energy Awareness, and Employee<br>Inductions   | Pushing forward into 2025 Kallidus course availability will be enhanced to all relevant employees, covering<br>Environment/Energy Awareness, and Employee Inductions   |

